

# RAMA MEDICAL COLLEGE

## **HAPUR**

## OFFICE OF THE PRINCIPAL

No: -RMC/Patient Grievance Committee(30)/2021/

Date: - 06.10.2021

### PATIENT GRIEVANCE COMMITTEE

Ref.No.: -RMC/Patient Grievance Committee/2016Date: - 26.02.2016No: -RMC/Patient Grievance Committee(30)/2017Date: - 29.08.2017No: -RMC/Patient Grievance Committee(30)/2018Date: - 14.06.2018No: -RMC/Patient Grievance Committee(30)/2018Date: - 13.11.2018

To voice complaints, resolve disputes concerning staff actions or procedures or bring attention to possible violations of patients' rights.

The committee will enquire into the issue raised by the patient, looking at issue from patients' perspective as well as that of Staff members and identifying the actions to be taken to resolve the problems or prevent the recurrence.

In partial-modification in office order No.:-RMC/Est./Committee(7)/2016,dated: 03.02.2016, RMC/ Est/Committee (PGC)/2016/,Dated 26-02-2016,undersigned is pleased to a-point patients grievance committee at Rama Medical College Hospital & Research Centre, Hapur. Following will the members of the committee.

Dr. C.S. Ahluwalia, Medical Superintendent (Chairperson)
 Dr. Ravish K. Verma, Prof. & HOD, department of Medicine (Member)
 Dr. Rajesh Bhatia, Prof. & HOD, department of Orthopedics (Member)
 Mrs. Sini, Deputy Nursing Superintendent (Member)

PRINCIPAL

Director Principal College, Hospital

Rama Medical Contege Centre.

Thir Hapur Hapur Highawy
Pukruwa, Hapur 245304 (U.P.)

### Copy to,

- 1. Dr. C.S. Ahluwalia, Medical Superintendent.
- 2. Dr. Ravish Verma, Professor & HOD, department of Medicine.
- 3. Dr. Rajesh Bhatia, Professor & HOD, department of Orthopedics.
- 4. Mrs. Sini, Deputy Nursing Superintendent.